

WELCOME TO YOUR SUNRIVER RESORT VACATION PROPERTY!

The owners of this home extend a warm welcome and hope that you have a wonderful stay. Please be aware the home is furnished and equipped by the homeowner. Please do not remove items from the home.

To help us ensure the quality and proper maintenance of this home for all of our guests, we ask that you **report any mechanical difficulties, damage or other issues promptly to the Front Desk.**

Daily housekeeping is not provided in private homes and condos. For questions and/or requests, please call the Front Desk.

WiFi PASSWORD: 5415931000

The Internet connection for this home is encrypted for security. The network name should be the unit address. If you have trouble connecting or need assistance, please contact the Front Desk.

SUNRIVER RESORT PHONE NUMBERS

Local and toll-free telephone calls may be made free of charge from this home. Local calls require 10-digit dialing. Here are some telephone numbers that you may find helpful during your stay:

ASSISTANCE

Front Desk: 541-593-1000

Concierge: 541-593-4609

TRANSPORTATION

Intra-Resort Transportation: 541-593-3728

SPA AND FITNESS

Sage Springs Club & Spa: 541-593-7890

GOLF

Golf Tee Times: 541-593-4402

RECREATION

Bike Barn: 541-593-3721

Marina: 541-593-3492

Stables: 541-593-6995

CHECK-OUT PROCEDURE

- Check out time is 10:00am or earlier.
- Please load and start the dishwasher.
- Take all garbage to the designated refuse area (usually on the garage side of the home).
- Please make sure the thermostat is set to 55 degrees and programed to HEAT/AUTO.
- Please return all furnishings to their original position and double-check to ensure that all items that were present upon arrival remain in the home, such as linens, towels, accessories, and other inventory items.
- Please make sure you collect all personal belongings before departing. Double check all drawers, closets, and washer/dryer.

WHEN YOU DEPART:

HOMES WITH ELECTRONIC LOCKS

please do the following:

- ⇒ Hold your hand over the keypad, you will hear a chime. This indicates that the door is locked.

After the door is locked, please notify housekeeping of your departure, by inputting the following into the keypad:

⇒ **123456**

⇒ **Checkmark**

You do not need to go to the Front Desk to check out. Final charges will be billed to the card on file and a copy of your folio will be emailed to you.

{PLEASE SEE REVERSE SIDE FOR MORE HELPFUL INFORMATION}

HEAT/AC: You will find the thermostat on a nearby wall. The temperature can be adjusted to your comfort level. Please note, not all our vacation rentals have air conditioning. If your vacation rental is not equipped with AC, we recommend opening windows in the evening and closing all windows and blinds during the day. Fans have been provided for your convenience. If your home does have AC, please do not set it below 70 degrees as the AC unit could freeze causing the unit to no longer cool the home.

GARBAGE: Outside garbage receptacles vary by unit. Most homes have garbage enclosures connected to or just outside of the garage. Condo units should have garbage enclosures outside the back door or shared receptacles in the parking area. Garbage is picked up weekly.

RECYCLING: Many of our properties offer receptacles for designated recyclables. Please ensure you place your recyclables in the correct receptacles which should be indicated by signs for glass or comingle. If your home does not have recycling available, you may drop off your recyclables at the Sunriver Community Recycling Center located off Sun Eagle Lane between circles 3 and 4 (by the Fire Station). A bag for your mixed recyclables has been provided for your convenience.

HOT TUB: If your vacation rental has a hot tub, a key has been provided for access. This key will be located on the kitchen counter or dining room table. It should be attached to a tag labeled "Hot Tub." Hot tub keys should be returned to the same location upon departure. A \$20 charge will be incurred for lost or missing hot tub keys.

BARBECUE: A gas grill has been provided for your convenience. Please remember to turn off the gas supply valve at the wall or on the propane tank when you are finished using the grill. Should you need your propane tank refilled during your visit, please call the Front Desk.

FIREPLACE: Many of our vacation rentals provide either a gas or wood burning fireplace. Gas fireplaces should have a switch on the unit or on a nearby wall. For your convenience, firewood and fire-starting supplies have been provided for any wood-burning fireplace. Please make sure the damper is OPEN before starting a fire. Additional firewood is available in the garage or outside of your unit. If you have trouble locating, please call the Front Desk.

**IF YOU HAVE ANY QUESTIONS,
PLEASE CONTACT THE FRONT DESK AT 541-593-1000.**

Thank you for your visit.

Travel safely, and we hope to see you back in Sunriver again soon.

